

# Tetra4D Enrich

# Version 2017

Installation Guide

Details on how to install and license the Tetra4D Enrich™

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# **Activation and registration**

## Installation of Acrobat Pro XI / DC / 2017

Tetra4D Enrich has been developed as an Add-in for Adobe<sup>®</sup> Acrobat<sup>®</sup> Pro and supports versions XI and DC. As such, Acrobat XI Pro or Pro DC is required to be installed for Tetra4D Enrich to function.

A free trial of Acrobat Pro DC can be downloaded at: http://www.adobe.com/cfusion/tdrc/index.cfm?product=acrobat\_pro

Please refer to <u>https://helpx.adobe.com/creative-cloud/learn/tutorials/acrobat.html#get-started</u> and <u>https://helpx.adobe.com/document-cloud.html</u> for detailed instructions and troubleshooting related to Acrobat XI Pro / Pro DC.

If you have not yet purchased Acrobat Pro, it can be purchased along with Tetra4D Enrich as a package called *Tetra4D Enrich Bundle* online at: <u>http://www.tetra4d.com/store</u>

#### Installation of Tetra4D Enrich

#### Important remark:

Installing Tetra4D Enrich product also installs Tetra4D Converter product.

The Tetra4D Enrich includes Tetra4D Converter product in order to provide the features to convert native 3D CAD data into PDF document.

During the installation process, the "Tetra4D Enrich" installer will install two Acrobat plugins (Tetra4D Enrich and Tetra4D Converter).

- 1. Download and run the "Tetra4D Enrich" installer. The installer should have been emailed to you along with your license/serial number. You can also find it in your <u>Customer Portal</u>
- 2. Select the desired setup language and choose **OK**:



3. The installation programs welcome screen is then displayed. Click **Next** to continue:



4. If Tetra4D Converter is already installed, on your computer, the below dialog will be displayed. Read the important message for the users of the Tetra4D Converter product, and click **Next** to continue:

Setup - Tetra4D Enrich – 🗆 🗙
Please Read: IMPORTANT message for USERS OF TETRA4D CONVERTER Installation of Tetra4D Enrich 2016 on an older version of Tetra4D Converter
You are about to install Tetra4D Enrich on a computer with Tetra4D Converter. Tetra4D Enrich is based on the very latest of Tetra4D conversion technology, and it will overwrite your current copy of Tetra4D Converter. Important: Prior to completing the installation of Tetra4D Enrich, please store the earlier version of Converter prior, in case if you need to return using the earlier
version. To find your Tetra4D Converter version number: - Launch Acrobat Pro - Select "3D PDF/Tetra4D Converter" in the Menu bar - Select "About 3D PDF/Tetra4D Converter" A dialog window will appear with your software version We recommend you take a screen shot or make note of your current Tetra4D Converter version. For any question related to this, please refer to the installation quide, or
http://www.tetra4d.com/faq/       < Back       Next >

5. Read and accept the End User License Agreement, then click **Next** to continue:

Setup - Tetra4D Enrich	-		×
License Agreement Please read the following important information before continuing.			TE
Please read the following License Agreement. You must accept the terms of t agreement before continuing with the installation.	this		
Tetra4D Enrich™ Software License Agreement		^	
NOTICE TO USER: PLEASE READ THIS AGREEMENT CAREFULLY. BY COPYING, INSTALLING OR USING ALL OR ANY PORTION OF THE SOFTWARE YOU ACCEPT ALL THE TERMS AND CONDITIONS OF THIS AGREEMENT, INCLUDING, IN PARTICULAR THE LIMITATIONS ON: USE CONTAINED IN SECTION 2; TRANSFERABILITY IN SECTION 4; WARRANTY IN SECTION 56 AND 7; LIABILITY IN SECTION 8; CONNECTIVITY AND PRIVACY IN SECTION 14; AND SPECIFIC PROVISIONS AND EXCEPTIONS IN SECTION 15. YOU AGREE THAT THIS AGREEMENT IS LIKE ANY WRITTEN NEGOTIATED AGREEMENT SIGNED BY YOU. THIS AGREEMENT IS ENFORCEABLE AGAINST YOU AND ANY LEGAL ENTITY THAT			
I accept the agreement			
○ I do not accept the agreement			
< Back Next >		Can	cel

6. Read the Customer Experience Improvement Program terms.

If you don't want to participate in this program, uncheck the check-box.

Then click **Next** to continue:

📧 Setup - Tetra4D Enrich – 🗆 🗙
Customer Experience Improvement Program       Help us enhance Tetra4D Enrich
We are continually seeking to develop and enhance the products and services we offer to our customers. To facilitate this process, it is helpful for us to collect information related to how customers use our software. By installing and using our products, you are agreeing to participate in our CEIP (Customer Experience Improvement Program) whereby you are granting us permission to collect, maintain, process, and use analytics data related to your use of our Software. All the data we collect is anonymous and we do not store any IP addresses or personally identifiable information. For the purpose of the CEIP, we may rely on third party analytics services to collect and process this data and such data is stored and processed on servers located in EU and USA.
< Back Next > Cancel

7. Enter you user information (optional), then click **Next** to continue:

Setup - Tetra4D Enrich	-	
User Information Please enter your information.		TE
User Name:		
Organization:		
< Back Next	>	Cancel

8. Finally, review the installation information and click **Install**:

Setup - Tetra4D Enrich -	×
Ready to Install Setup is now ready to begin installing Tetra4D Enrich on your computer.	TE
Click Install to continue with the installation, or click Back if you want to review or change any settings.	
Acrobat version: User information: administrateur Destination location: C:\Program Files (x86)\Adobe\Acrobat 2015\Acrobat	
Tetra4D Converter Tetra4D Enrich	
< >	
< Back Install Ca	ncel

After the installation is complete, the installer may notify you that a system restart is necessary in order to fully complete the installation process. If the following dialog box is displayed, please make sure that you restart your computer before trying to run the Tetra4D Enrich for the first time:



### **Running Tetra4D Enrich**

To run Tetra4D Enrich, please go to your start menu and launch Acrobat Pro. When you first launch Acrobat Pro after installing Tetra4D Enrich, you will see the following dialog box until your license has been activated.

 Tetra4D Enrich

 Thank you for evaluating this fully featured version of Tetra4D Enrich.Your trial period will expire in 28 Days. Would you like to purchase a copy ?

 Buy Now
 Continue Trial

 I already have a serial number

Tetra4D Enrich starts automatically in a trial mode, with a 28 day duration.

- Select the **Buy Now** button to go to the Tetra4D web store to purchase licenses of the Tetra4D Enrich.
- Select the **Continue Trial** button to run in trial mode. The Tetra4D Enrich will run in trial mode for 28 days after installation.
- You should receive an email from tetra4d.com when you purchase Tetra4D Enrich with your serial number/license key and a link to the installation setup. These can also be found in your <u>Customer Portal</u>. To activate your license, select the I already have a serial number button and enter your serial number in the activation window. Detailed activation instructions can be found on the next page of this document.

If you are unsure what your license status is or just need help in general, please a support request by going to <u>http://www.tetra4d.com/support</u> or by accessing your <u>Customer portal</u>.

#### **License Activation**

The Tetra4D Enrich licensing system makes it possible to activate your license without contacting Tetra4D support.

In order to adapt to various situations, Tetra4D Enrich provides different ways to activate a license on a computer:

- Online activation (computer connected to the Internet)
  - o Activation can be performed
    - From the top menu Tetra4D Enrich > Request license dialog box,
    - From the license manager, accessible in the top menu: Tetra4D Converter > License manager.

Note:

The license manager is only accessible in the **Tetra4D Converter** top menu.

- Offline activation (computer not connected to the Internet)
  - Activation can be performed from the license manager, accessible in the top menu: **Tetra4D Converter > License manager**.

#### License activation: Online

To access the online activation dialog:

• Start Acrobat Pro, and select I already have a serial number in the Tetra4D Enrich status dialog (this dialog will pop-up if tetra4D Enrich is running in trial mode).



• Or if you are already working in Acrobat, click on the top menu **Tetra4D Enrich > Request** license to access to the Tetra4D Enrich License dialog. • In the Tetra4D Enrich license dialog, enter your serial number

	Tetra4D Enrich License ×
ТЕ	Activate Tetra4D Enrich Your version of Tetra4D Enrich is not yet activated. In order to activate it, please enter your serial number below. Serial Number:
	OK Cancel

Remark:

• Click OK to validate

Note:

At this stage, an internet connection is required for the license to be activated.

• If the activation is successful, the following message confirming the activation will be displayed.



- Press Ok to close the dialog box.
- If the activation is not successful, a dialog box will be displayed with a message indicating what the specific problem is (such as **Invalid serial number** or **Invalid license**):

	Tetra4D Enrich	
Invalid License.		
		ОК

In such a case, please follow the <u>Offline activation process</u> instructions.

#### **License Activation: Offline**

To access to the offline activation dialog:

- Start Acrobat Pro
- Click on the top menu Tetra4D Converter > License Manager to access to the Tetra4D License Manager

<b>9</b>	Software Registrati	on Utility		- 🗆 🗙
$\bigcirc$	Registered products will appear in the list below. To license a in the list below and click the Activate button. You will need activate the product.	a product, select it your serial number to		
	Activation requires an active connection to the Internet. If no you can activate using the offline mode. This will create a lic to send to support in order to receive a license activation file.	o Internet connection is available ense request file that you will ne	e. ed	
Product Name	Serial Number	Status	Version	Activate
Tetra4D Converter Tetra4D Enrich	None	None Trial - 28 Days Remai	2016	Import License File
				Deactivate
				Exit

Notes:

- The license manager is only accessible in the Tetra4D Converter top menu
- The Tetra4D License Manager tool lists:
  - The installed Tetra4D products
  - The Serial number currently used for each product
    - Your serial number if the product has been activated
    - A generic "trial" serial number if the product is in trial mode
  - The status of each product (Trial mode, registered...)
  - The version of each product
- Select the **Tetra4D Enrich** product

Note:

• Installing Tetra4D Enrich product also installs Tetra4D Converter product.

• Click on Activate

<b>9</b>	Software Reg	gistration Utility		- 🗆 🗙
	Registered products will appear in the list below. To in the list below and click the Activate button. You v activate the product. Activation requires an active connection to the Inter you can activate using the offline mode. This will cr to send to support in order to receive a license activ	license a product, select it will need your serial number to net. If no Internet connection is availab tea a license request file that you will n ation file.	le, eed	
Product Name	Serial Number	Status	Version	Activate
Tetra4D Converter	None	None		Import License File
Tetra4D Enrich		Trial - 28 Days Remai	2016	
				Deactivate
				Exit
				Exit

• Input your serial number

Enter Serial Number			
Enter your serial nu	mber below to activate.		
	Activate Online Activate Offline		

- Click on Activate Offline

<b>Q</b>	Save a lic	ense request			×
🔄 🏵 🗸 🚺 🕨 T	his PC → Documents	~ Ċ	Search Documents	Ç.	þ
Organize 🔻 New fold	ler			= •	0
★ Favorites ■ Desktop Downloads Recent places Homegroup	Name	No items match	Date modifier	I Туре	1
🖳 This PC					
🗣 Network	<				>
File name: Offi	ne Activation			190	
Save as type:	ne Activation			, ieu	~
) Hide Folders			Save	Cancel	]

• Our support staff will send a license file corresponding to the computer from which you issued the activation request.

Remark:

- The file you will receive will be named as shown below:
- Start Acrobat Pro
- Click on the top menu **Tetra4D Converter > License Manager** to access to the Tetra4D License manager
- Select the **Tetra4D Enrich** product

<u>a</u>	Software Registra	ation Utility		- 🗆 🗙		
$\bigcirc$	Registered products will appear in the list below. To licen: in the list below and click the Activate button. You will ne activate the product.	se a product, select it eed your serial number to				
	Activation requires an active connection to the Internet. If no Internet connection is available, you can activate using the offline mode. This will create a license request file that you will need to send to support in order to receive a license activation file.					
Product Name	Serial Number	Status	Version	Activate		
Tetra4D Converter	None	None		Import License File		
Tetra4D Enrich		Trial - 28 Days Remai	2016			
				Deactivate		
				Exit		

• Click on Import License File

• Select the .license file you received

3	Choo	ose your lice	nse file				×
🔄 🎯 👻 🋧 🔳 Deskto	p ⊧		~ C	Search Desktop	)		٩
Organize 👻 New folder	r				₩ <b>-</b> ▼		0
⊿ 🚖 Favorites ■ Desktop ■ Downlo(אוָ	📢 Hom	egroup					
E Recent places	Supp	ort					
Homegroup This PC	This	PC					
Network	Libra	ries					
	Netw	vork					
File na	me:		~	License File			~
				Open	(	Cancel	

• Click **OK** to activate your license

3	Software Regi	stration Utility		- 🗆 🗙		
$\bigcirc$	Registered products will appear in the list below. To li in the list below and click the Activate button. You wi activate the product.	cense a product, select it Il need your serial number to				
	Activation requires an active connection to the Internet. If no Internet connection is available, you can activate using the offline mode. This will create a license request file that you will need to send to support in order to receive a license activation file.					
Product Name	Serial Number	Status	Version	Activate		
Tetra4D Converter Tetra4D Enrich	None	None Unlimited	2016	Import License File		
				Deactivate		
				Exit		
License has been activate	d					

Remark:

A confirmation message is shown in the left bottom corner of the dialog box.

• Click Exit to close the window.

Note:

• Even if the Tetra4D Converter license status is set to none, the product is activated by the Tetra4D Enrich license.

#### **Transfer of a license**

The below schema presents the process that must be followed to transfer a license from one computer to another one.

Remark:

If the computer where the product is licensed is no longer available (OS update, HDD failure, etc...), contact the support to execute the transfer.



# **System Requirements**

Generally speaking, the system requirements for Tetra4D Enrich are the same as those for the Windows version of Acrobat Pro in a Windows environment.

#### Windows

- 1.5GHz or faster processor
- 1GB of RAM (2GB recommended)
- 200MB of available hard-disk space
- 1024x768 (minimum) screen resolution
- Video hardware acceleration (optional)
- One of the following Microsoft<sup>®</sup> Windows<sup>®</sup> operating systems:
  - Windows Server 2008 R2 (32 bit and 64 bit)
  - Windows 7 (32 bit and 64 bit)
  - Windows 8.1 (32 bit and 64 bit)
  - Windows 10 (32 bit and 64 bit)

Tetra4D Enrich 2017

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